

**Notice to our Patients of Elekta, Inc. Data Security Incident**

**Cancer Centers of Southwest Oklahoma, LLC is committed to protecting the confidentiality and security of our patients' information. Regrettably, this notice is about an incident that involves some of that information.**

**We were made aware of a data security incident that involved our business associate, Elekta, Inc. ("Elekta"). Elekta's first-generation cloud-based storage system experienced a data security incident. Immediately upon learning of this incident, Elekta engaged a forensic investigator to launch an investigation to determine the nature and scope of the suspicious activity. On April 28, 2021, the forensic investigation confirmed that there was access to patient health information as a result of the incident. While the forensics investigation is still ongoing, out of an abundance of caution, Elekta must conclude that all data within Elekta's first-generation cloud system was compromised, including the data for patients of Cancer Centers of Southwest Oklahoma, LLC. The compromised system remains shut down to protect patient and customer information and to prevent any further access to Elekta's system. While the analysis is still ongoing, we will send letters to patients whose information was contained within Elekta's potentially compromised cloud system.**

**The type of patient information involved included patient name, social security number, address, date of birth, height, weight, medical diagnosis, medical treatment details and appointment confirmations. No financial account or credit or debit card information was involved in this incident and there is no evidence that any information was disclosed publicly or misused for a fraudulent purpose as a result of this incident.**

**We take this incident and the security of patient information seriously. Immediately after we were notified of the incident, we began working with Elekta to better understand the nature and scope of the incident and coordinate our efforts to find alternate ways to continue treating patients. We will continue working with Elekta to ensure our patients continue to receive treatment, further secure patient information, and notify regulatory authorities as required.**

**While we have no indication at this time that any patient information has been misused, as an added precaution, Elekta is offering complimentary access to identity monitoring, fraud consultation, and identity theft restoration services. Instructions for activating these services will be contained within the letters sent to affected patients.**

**For more information, we encourage our patients to call with questions, at 580-250-5124 Monday through Friday, between 8:00 a.m. and 5:00 p.m. CST, or email any questions to [alison.green@ccswok.org](mailto:alison.green@ccswok.org).**

Regards,



**Lane Hooton**

**Chief Operations Officer**

**Cancer Centers of Southwest Oklahoma, LLC.**